

Shipping Policy

Basic Shipping Information

We do not ship to P.O. Boxes – please be sure to provide the actual street address for delivery - orders submitted with P.O. Box for shipping address will not be processed.

Expedited shipping term only applies to order once it has been picked up by freight carrier & left our facilities. Contact us if any questions regarding shipping time frames.

REFUSED DELIVERY OR CANCELLED ORDERS AFTER ORDER HAS SHIPPED WILL INCUR ADDITIONAL SHIPPING/HANDLING/RESTOCKING FEES. CHANGES TO ORDER AFTER SUBMITTAL MAY INCUR ADDITIONAL HANDLING FEE. CALL US BEFORE ORDERING IF ANY QUESTIONS.

The Gordon Parks Museum use UPS as its outbound freight company. We currently offer three different shipping options to meet your shipping needs. Insurance is available for additional fees (contact us for details). Customer is responsible for submitting accurate delivery address. The Gordon Parks Museum & UPS are not liable for inaccurate delivery address submission by customer, or stolen packages (without purchased insurance). Unless customer purchases additional insurance and selects UPS with Signature, liability limited to UPS maximum \$100 per order for approved claims. Contact us with any questions.

UPS/ The Gordon Parks Museum Shipping Rates

Option 1: UPS no Signature

Basic Shipping/Handling fee: TBA

Plus additional per item/book: TBA

Option 2: UPS with Signature

Basic Shipping/Handling fee: TBA

Plus additional per item/book: TBA

Option 3: UPS Overnight

Call us for pricing (620) 223-2700 x5850

(Will need your 4 digit order number)

UPS Shipping Options Details

UPS no Signature - No Signature Required

UPS will not obtain a signature for this delivery. UPS will leave the package at the door.

Customer assumes liability for missing package(s). Customer is solely responsible and liable for incorrect delivery information submitted at time of order.

UPS with Signature - Direct Signature Required

UPS will obtain a signature from any person at the delivery address. If no one is at the address, UPS will reattempt delivery or leave notice to arrange pick up at package facility.

Customer assumes liability for missing package(s). Customer is solely responsible and liable for incorrect delivery information submitted at time of order.

Shipping Notification:

When your order has been processed and moved into the UPS shipping system, you will receive a UPS tracking number via e-mail. This e-mail will also provide a convenient web link that will show you the location of your package in the shipping system. Customer is solely responsible and liable for incorrect delivery information submitted at time of order.